

REFERRAL PROGRAM TERMS

Updated on 01 September 2023

(Not applicable to customers on the Circles.Life 5GB and 6GB Monthly Plan)

1. Circles Australia Pty Ltd ABN 25 630 647 264 (Circles) offers a referral program as described in the “referrals” section of the Circles.Life app and these terms and conditions (Referral Terms).
2. These Referral Terms apply to the referral program and are subject to Circles’ Standard Form of Agreement and the Fair Use Policy agreed to as part of the Circles.Life plan signup process available at <https://circles.life/au/legal>. Refer to the Critical Information Summary applicable to your Circles.Life plan and our Standard Form of Agreement for more information about your Circles.Life plan.
3. The referral program may be withdrawn or amended by Circles at its sole discretion.
4. An existing Customer of Circles (Referrer) may obtain a unique personal referral code (Referral Code) by using the “referrals” functionality on the Circles.Life App.
5. The Referrer may provide the Referral Code to friends or family. The Referrer must be mindful not to send unwanted spam messages and only send direct messages (such as emails, SMS texts or information sent via private messaging facilities on social media platforms) inviting people to use the Referral Code to subscribe to the Circles.Life plan to people the Referrer knows or believes may be interested in subscribing to the Circles.Life Service.

Spamming is strictly not allowed. Spamming is where the Referrer repeatedly posts their Referral Code with no intent or positive value other than to disseminate their referral code indiscriminately. This includes but is not limited to posting Referral Codes on the Circles.Life Facebook Page, Instagram, Twitter and/or any other third-party website or page of which the Referrer is not an owner of.

6. The Referrer shall not solicit referrals by coercing or misleading any layperson with untruthful or inaccurate representations of Circles of any kind.

It should be clear to any layperson that the Referrer, in sharing their Referral Code and information about Circles, is not an employee or official representative of Circles. The Referrer shall not, and shall not attempt to insinuate that they are affiliated with Circles in any way.

The Referrer shall not sell or offer Referral Codes on any third-party website.

7. If Circles believes that any referral is illegitimate or fraudulent, Circles reserves the sole right to disqualify and remove the benefits from the relevant individuals.
8. Circles reserves the sole and absolute right to withdraw, amend and/or alter these Terms and Conditions at any time without giving any prior notice to you.

Referral Bonus for Referees Signing up Using a Referral Code

1. A person who receives a Referral Code from a Referrer (Referee) may enter the Referral Code when signing up for a Circles.Life plan which is included in the referral program. The Referral Code cannot be used in conjunction with any other offer or promotional codes from Circles.Life or any Partners.
2. The Referee's application for the Circles.Life plan will be subject to standard checks that include but are not limited to identity and credit checks.
3. If the Referee enters a valid Referral Code during signup, successfully signs up to the Circles.Life plan and activates their Circles.Life service, the Referee (that is, the new Customer) will receive a 6 x \$5 discount and 6 x 5GB bonus data, which is a \$5 credit and 5GB bonus data per month over a 6 month period.
4. For new customers only, the Referral Code may only be redeemed once per account. Discounts are not transferable and cannot be exchanged for cash.
5. The Referee may terminate the Circles.Life plan at any time in accordance with the termination rights in the Standard Form of Agreement (available at <https://circles.life/au/legal>). If the Circles.Life plan is terminated, any remaining discounts will be lost and you will not be entitled to any credit or refund for any unused balance.

Referral Bonus for Referrers When a Referee Signs Up

1. If a Referee successfully signs up to the Circles.Life plan using a valid Referral Code and activates their Circles.Life service (Eligible Referral), the Referrer to whom the Referral Code belongs to will receive 6 x 5GB bonus data and 6 x \$5 discount and in the form of bill credits added to their Circles.Life account, which is a \$5 credit per month over a 6 month period.
2. If additional Referees subsequently successfully sign up to the Circles.Life plan using a valid Referral Code provided by the Referrer, the Referrer will receive an additional 6 x \$5 bill credits for every Eligible Referral. One \$5 bill credit will be applied each month. There is currently no limit on the amount of Referral Bonus that the Referrer is able to earn. This limit may be amended at Circles' sole discretion by displaying the updated limit in the "referral" section in the Circles.Life app.
3. The Referrer may terminate the Circles.Life plan at any time in accordance with the termination rights in the Standard Form of Agreement (available at <https://circles.life/au/legal>). If the Circles.Life plan is terminated, any remaining bill credits will be lost and you will not be entitled to any credit or refund for any unused balance.
4. Circles reserves the sole and absolute right to withdraw, amend and/or alter the Referral Program Terms and Conditions at any time without giving any prior notice to users.